

## Example report based on the Guidelines

| A: Policies   | B: Processes & Systems   |
|---|--|
| <ul style="list-style-type: none"> <li>“At Platform terrorist activity is prohibited. By <b>terrorist activity</b> we mean activity, included content-sharing, carried out to benefit terrorist groups listed in the <b>UN Security Council Consolidated List</b>”</li> <li>“If you believe your content has been misidentified and wrongly removed as terrorism, you can appeal contacting us as at <a href="mailto:appeals@platform.com">appeals@platform.com</a> – we aim to review all appeals within 2 weeks and will notify you of our decision”</li> </ul> | <ul style="list-style-type: none"> <li>At Platform we have a dedicated <b>team working to detect terrorist content, but we also rely on user reports and the Terrorist Content Analytics Platform</b> to identify terrorist activity. We also work with Tech Against Terrorism as part of a trusted flagging programme. Once we detect suspected terrorist activity we <b>review it manually within our Trust &amp; Safety team before making a decision</b> on whether to remove it or limiting its spread”</li> <li>“We use <b>image hashing to detect suspected terrorist content, but we always review content manually</b>”</li> <li>“We report and record all activity on our moderation statistics in a <b>dedicated database</b>. This work is done in accordance with <b>GDPR</b>”</li> </ul> |

| C: Moderation statistics                        |  |      |      |      |  |
|---|--|------|------|------|--|
|   |  | 2019 | 2020 | 2021 |  |
| <b>Terrorist content* referral or discovery</b> |  |      |      |      |  |
| <b>Government removal requests</b>              |  | 250  | 350  | 450  |  |
| Breakdown by country                            |  |      |      |      |  |
| <b>Government ToS referrals</b>                 |  | 150  | 250  | 350  |  |
| Breakdown by country (optional)                 |  |      |      |      |  |
| <b>User referral</b>                            |  | 15   | 26   | 57   |  |
| <b>Proactive discovery</b>                      |  | 400  | 400  | 400  |  |
| <b>GIFCT hash-sharing database</b>              |  | 100  | 150  | 200  |  |
| <b>Terrorist content removal or actioning %</b> |  |      |      |      |  |
| <b>Government removal requests</b>              |  | 80%  | 90%  | 95%  |  |
| Breakdown by country                            |  |      |      |      |  |
| <b>Government ToS referrals</b>                 |  | 80%  | 90%  | 95%  |  |
| Breakdown by country (optional)                 |  |      |      |      |  |
| <b>User referral</b>                            |  | 40%  | 40%  | 40%  |  |
| <b>Proactive discovery</b>                      |  | 95%  | 95%  | 95%  |  |
| <b>GIFCT hash-sharing database</b>              |  | 90%  | 90%  | 90%  |  |
| <b>Appeals</b>                                  |  |      |      |      |  |
| <b>Total</b>                                    |  | 2    | 5    | 10   |  |
| <b>% successful</b>                             |  | 90%  | 90%  | 90%  |  |